

# Are you a refugee and do you have a disability?

Asylum

Care

Health

Language

Benefits



**We provide advice  
and support**

Residency

Assistive  
devices

Recognition of  
a disability

Children  
and family

Education  
and work



Kofinanziert von der  
Europäischen Union

Crossroads





**We provide free advice over the phone to refugees with disabilities and their family members to help them when they first arrive and with navigating the welfare system.**

We can answer any questions you might have about the German welfare system for people with disabilities. We can also help you get in touch with suitable support services in your local area.

We offer advice in Ukrainian, Russian, English and Arabic. For other languages, we can arrange for an interpreter when booking an appointment.

## How does it work?



Our help and advice services support refugees with disabilities and their family members:

- We can answer any basic questions you have about the system in Germany, such as health, disability, financial benefits, asylum and residency, language learning, education and work, children and families...
- We will look for support services for you close to where you live and put you in touch with people who can give you help and advice locally. They generally have good knowledge of the local situation and can offer you support longer-term.
- We will continue to help you over the phone and will be with you every step of the way until you are properly integrated into your local assistance infrastructure.



Would you like help and support  
from a member of our team?

Please fill in our  
online form



[www.hi-deutschland-  
projekte.de/crossroads/  
en/for-refugees/beratung/  
beratungsanfrage/](http://www.hi-deutschland-projekte.de/crossroads/en/for-refugees/beratung/beratungsanfrage/)

